CAD GULF LLC

HELPING YOU SUCCEED THROUGH TECHNOLOGY

ABOUT CAD GULF

- ESTABLISHED IN **1989**, **CAD GULF LLC** IS A LEADING IT SOLUTION PROVIDER BASED IN DUBAI, UAE.

- RECOGNIZED AS A **TURN-KEY IT SOLUTIONS PROVIDER**, CATERING TO BOTH ENTERPRISE AND SMB CLIENTS.

- **STRONG PARTNERSHIPS** WITH LEADING GLOBAL TECHNOLOGY VENDORS.

- TRUSTED **IT ADVISOR** FOR ORGANIZATIONS ACROSS VARIOUS INDUSTRIES.

- FOCUSES ON CUTTING-EDGE IT SOLUTIONS TO HELP CLIENTS ACHIEVE OPERATIONAL EFFICIENCY.

OUR MISSION

TO BE THE BEST QUALITY SOLUTION INTEGRATION AND RESOURCING PARTNER BY PROVIDING QUALITY SERVICES AND DELIVER THE BEST POSSIBLE EXPERIENCE TO OUR CLIENTS, MAINTAINING ALL THE TIME A VERY HIGH RETENTION RATE AND CUSTOMER SATISFACTION.

OUR VISION

WE STRIVE TO BE A RECOGNIZED FORCE IN PROVIDING LATEST IT SOLUTIONS, BASED ON HIGH QUALITY PRODUCTS TO ENTERPRISE MARKET, COUPLED WITH SUPERIOR SERVICE AND SUPPORT, AND TO BE A SUCCESSFUL SERVICE ORIENTED COMPANY BY EXCEEDING OUR CUSTOMERS' NEEDS AND EXPECTATIONS WHILE DELIVERING COST EFFECTIVE, RIGHT QUALITY AND CUSTOMER ORIENTED TECHNOLOGY SOLUTIONS ON TIME.

OUR CORE EXPERTISE

CAD GULF

INFRASTRUCTURE SOLUTIONS

- NETWORKING
- SECURITY
- CONVERGED & HCI
- CLOUD SOLUTIONS

MANAGED IT SERVICES

- SLA-BASED CONTRACTS
- SYSTEM MONITORING
- IT OUTSOURCING

ANNUAL MAINTENANCE CONTRACT (AMC) & ONSITE SERVICES

- 24/7 SUPPORT
- SYSTEM UPGRADES
- TROUBLESHOOTING

RESIDENT ENGINEERING SERVICES

DEDICATED IT PROFESSIONALS STATIONED AT CLIENT LOCATIONS

AUTODESK & ADOBE SOLUTIONS

- SOFTWARE SALES
- TRAINING
- IMPLEMENTATION

CYBERSECURITY & DATA PROTECTION

- FIREWALLS
- ENDPOINT SECURITY
- BACKUP AS A SERVICE

IT CONSULTING & PROFESSIONAL SERVICES

- INFRASTRUCTURE AUDITS
- COMPLIANCE
- RISK ASSESSMENTS

MANAGED IT SERVICES

1. **SERVICE DESK SUPPORT**
   - END-USER TICKETING, SLA-BASED CALL ASSISTANCE, ONLINE CASE TRACKING.
   - SUPPORT VIA PHONE, WEB, AND EMAIL.

2. **CLOUD SOLUTIONS**
   - SOFTWARE AS A SERVICE (SAAS)
   - PLATFORM AS A SERVICE (PAAS)
   - INFRASTRUCTURE AS A SERVICE (IAAS)
   - DISASTER RECOVERY AS A SERVICE (DRAAS)
   - BACKUP AS A SERVICE (BAAS)

3. **DATACENTER SERVICES**
   - SERVER HARDENING
   - PATCH MANAGEMENT
   - INFRASTRUCTURE RESTRUCTURING

4. **IT INFRASTRUCTURE MANAGEMENT**
   - SYSTEM INTEGRATION
   - RISK ASSESSMENT
   - REGULATORY COMPLIANCE

AUTODESK & ADOBE SOLUTIONS

- **AUTODESK** SOFTWARE SOLUTIONS (AUTOCAD, REVIT, BIM 360, CONSTRUCTION CLOUD).

- **ADOBE** SERVICES (ADOBE CREATIVE CLOUD, ADOBE DOCUMENT CLOUD, LICENSING & TRAINING).

- CERTIFIED PARTNER WITH BOTH AUTODESK & ADOBE, PROVIDING **END-TO-END LICENSING**, **DEPLOYMENT**, AND **TRAINING**.

INFRASTRUCTURE & IT SERVICES

- SYSTEM INTEGRATION & CONSULTING (DESIGN, IMPLEMENTATION, AND SUPPORT).

- DATA CENTER MANAGEMENT & SECURITY SERVICES.

- NETWORKING & COLLABORATION SOLUTIONS (CISCO, HPE, ARUBA)

- SAN/NAS STORAGE & HYPERCONVERGED INFRASTRUCTURE (HCI).

- WIRELESS & IP TELEPHONY SOLUTIONS.

AMC & ONSITE SERVICES

COMPREHENSIVE IT SUPPORT WITH AMC

HARDWARE & SOFTWARE MAINTENANCE

24/7 MONITORING & PROACTIVE TROUBLESHOOTING

COST-EFFECTIVE IT RESOURCE MANAGEMENT

ONSITE & RESIDENT ENGINEERING SERVICES

DEDICATED IT EXPERTS STATIONED AT CLIENT SITES

FAST RESOLUTION & PERSONALIZED SUPPORT

EXPERTISE IN AUTODESK, ADOBE, AND IT INFRASTRUCTURE MANAGEMENT

SOME OF OUR
TECHNOLOGY PARTNERS

AUTODESK Gold Partner · Hewlett Packard Enterprise · Adobe · APC by Schneider Electric · CROWDSTRIKE · SONICWALL · HIKVISION

HP · aruba a Hewlett Packard Enterprise company · Microsoft · Acronis · CISCO Meraki · paloalto NETWORKS · mimecast

SOPHOS · vmware · veeAM · ergotron moving you forward · Synology · Trellix · chaos

DELL · FORTINET · Lenovo · FUJITSU · Canon · Forcepoint · RUCKUS COMMSCOPE

CISCO · COMMVAULT · Apple · ZKTeco · FINGERTEC · MATRIX TELECOM | SECURITY · Bentley

SAMSUNG · ZEBRA · QNAP · SketchUp · JUNIPER NETWORKS · Bitdefender · poly

kaspersky · ORACLE Gold Partner · NetApp · D-Link · EATON · LUMION · Symantec

CHECK POINT · Ruijie Networks · VERTIV · UBIQUITI NETWORKS · SANGFOR · BPC ENERGY · ASUS

PROJECT MANAGEMENT & DEPLOYMENT PROCESS

1. REQUIREMENT ANALYSIS & PLANNING
2. SOLUTION DESIGN & APPROVAL
3. IMPLEMENTATION & TESTING
4. ONSITE DEPLOYMENT & SUPPORT
5. ONGOING MAINTENANCE & OPTIMIZATION

SUSTAINABILITY & GREEN IT PRACTICES

- ✔ UTILIZATION OF GREEN IT TOOLS TO OPTIMIZE PERFORMANCE AND REDUCE COSTS.

- ✔ ENERGY-EFFICIENT SOLUTIONS THAT SUPPORT ENVIRONMENTAL SUSTAINABILITY.

- ✔ REDUCED POWER CONSUMPTION THROUGH SMART IT DEPLOYMENTS.

Successfully delivered 900+ projects across multiple industries.

Trusted IT partner for government institutions, healthcare, construction, retail, and financial sectors.

Long-term clients in Managed Services & AMC contracts.
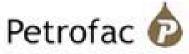
CLIENT PORTFOLIO & SUCCESS STORIES

SOME OF OUR SUCCESSFUL CUSTOMERS

THAT'S A WRAP!

CAD GULF

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